



# Altiris® 6 Software Delivery Solution™

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OPTIMIZED SOFTWARE DISTRIBUTION FOR THE ENTERPRISE

## BENEFITS

- > Increase security with role and scope-based security model
- > Mobile-friendly features such as checkpoint restart and dynamic bandwidth throttling
- > Minimize impact to users by scheduling delivery for off-hours
- > Faster support resolution with baseline scans, Web Reports, and self-help “one offs” software needs
- > Wizards, dashboard view, and so on simplify management tasks
- > Extend management capabilities as business grows, matures, and business needs change

Altiris® Software Delivery Solution™ provides secure, bandwidth-sensitive distribution of applications and updates throughout your organization. Software Delivery Solution supports LAN, WAN, and remote and mobile clients from a single infrastructure, and offers advanced application management features such as application self-healing, conflict analysis, and other ongoing software management capabilities.

## FLEXIBLE SOFTWARE DISTRIBUTION

Software Delivery Solution was developed for IT professionals who need to deliver standardized software throughout their organization on an ongoing basis. The solution’s easy-to-deploy design appeals to small, medium, and large businesses alike because you can remotely distribute applications and updates from a Web console, significantly reducing desktop visits while supporting your mobile workforce. These software distribution tools “. . . constitute one of the most significant contributors to cost reductions for enterprises. Automating the delivery of applications and content can provide an immediate easement to the cost of dispatching technicians to touch every desktop” (R. Colville, Gartner, Inc., December 2001).

## REDUCE HELP DESK CALLS

By implementing desktop standardization policies and best practices, Software Delivery Solution can help standardize your operating systems and applications, decreasing conflicts and minimizing exposure to security and virus threats, which in turn reduces issues to your organization’s help desk. The solution also builds on .MSI and Windows Installer technology to provide you with robust application rollback and self-healing capabilities. For example, if a conflict is discovered, such as a file change without proper registration with Windows Installer (via a transform or upgrade), the file is rolled back or repaired, restoring the application to its original state. In addition, the Software Portal provides a secure method for handling “one offs” software needs. Simply publish optional software that users can download without involving the help desk.

## IMPROVE HELP DESK RESPONSE TIME

With the IT structure becoming increasingly more complex, you need a solution that can improve your organization’s help desk response time. Software Delivery Solution’s Resource Manager

provides detailed insight into system state while providing remediation tools for one-to-one software distribution. In addition, administrators can also perform periodic baseline comparisons to detect changes that may negatively impact a computer’s health performance, based on corporate standards.

## REMOTE AND MOBILE MANAGEMENT

Software Delivery Solution supports a variety of clients, including well-connected (on the LAN or WAN), or only occasionally connected (dial-up). Support for dynamic bandwidth throttling and checkpoint recovery allows you to “drizzle” packages to remote and mobile users. These features enable you to manage all of your clients from one solution, so fewer tools and less training are required, and support costs are minimized.

## TIGHT INTEGRATION WITH WISE PACKAGE STUDIO

For advanced packaging needs, Altiris integrates with Wise Package Studio®, the industry-leading software-packaging tool. Automatically import Wise packages, edit installation parameters, and deliver them to target computers using Software Delivery Solution. The benefits to your organization include increased repackaging efficiency, advanced .MSI packaging support, as well as streamlined application delivery.

## EXTENSIBLE MANAGEMENT ARCHITECTURE

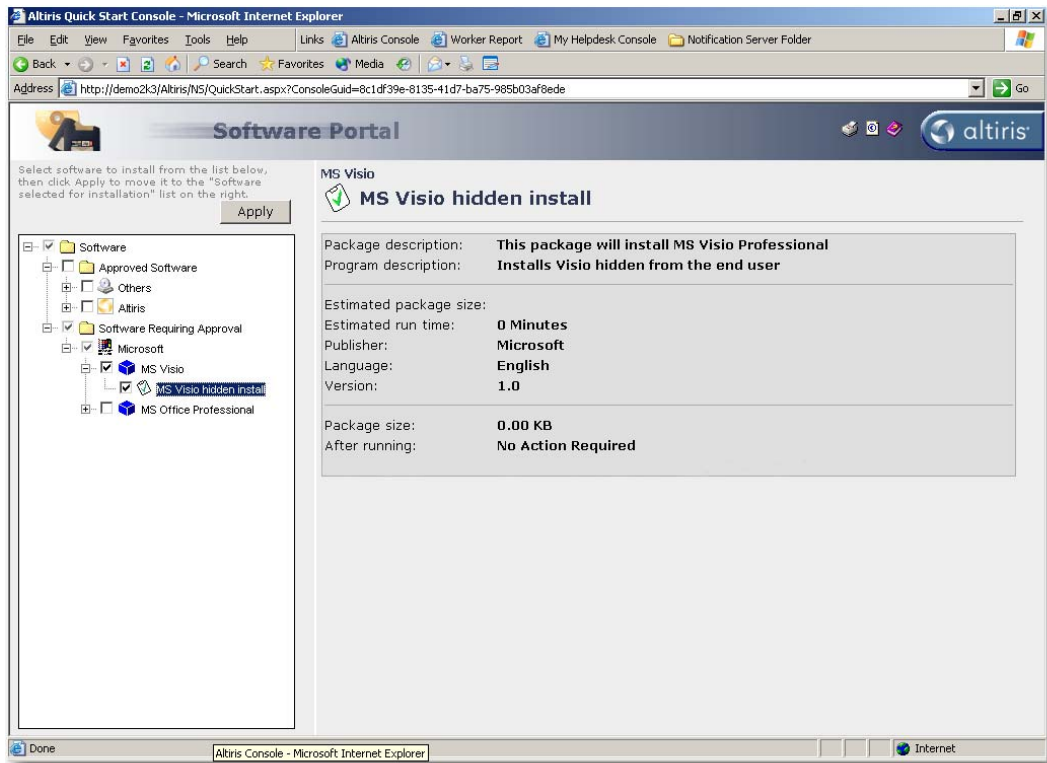
Software Delivery Solution is a component of the Altiris Extensible Management Architecture™ (EMA™), so you benefit from native integration with Altiris help desk, asset management, and software management solutions. It’s easy to extend capabilities as your business grows and matures and your business needs change. EMA helps reduce training and support costs, and provides a faster return on investment and a lower total cost of ownership.



altiris®

“Most companies can knock 10 percent off their IT budget just by standardizing desktop configurations [for a] typical savings of \$1,500 per desktop per year.”

—NORBERT KRIEBEL  
Giga Group



The Software Portal makes it easy to select the software you want to install. Altiris' self-help interfaces, such as the Software Portal, reduce help desk calls.



Client Management Suite

**TRY SOFTWARE DELIVERY SOLUTION FREE FOR 30 DAYS!**  
See for yourself how Software Delivery Solution can save your organization money. Download a free 30-day evaluation version of Software Delivery Solution at [www.altiris.com/eval](http://www.altiris.com/eval).

**SYSTEM REQUIREMENTS**

Software Delivery Solution requires that you install and configure the Altiris Notification Server™.

*Notification Server Minimum Requirements*

- > Processor—Pentium® III 800 MHz or faster
- > Memory—1 GB RAM
- > Hard drive—20 GB
- > Operating system—Windows® Server 2003 or Windows 2000 Server
- > Database—Microsoft® SQL Server 2000 SP3
- > Browser—Microsoft Internet Explorer 6 or later

*Altiris Agent Minimum Requirements*

- > Operating system—Windows 95 or later
- > Available disk space—5 MB disk space for Altiris Agent, plus space to install required software
- > Memory—64 MB RAM
- > Browser—Microsoft Internet Explorer 4 or later



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