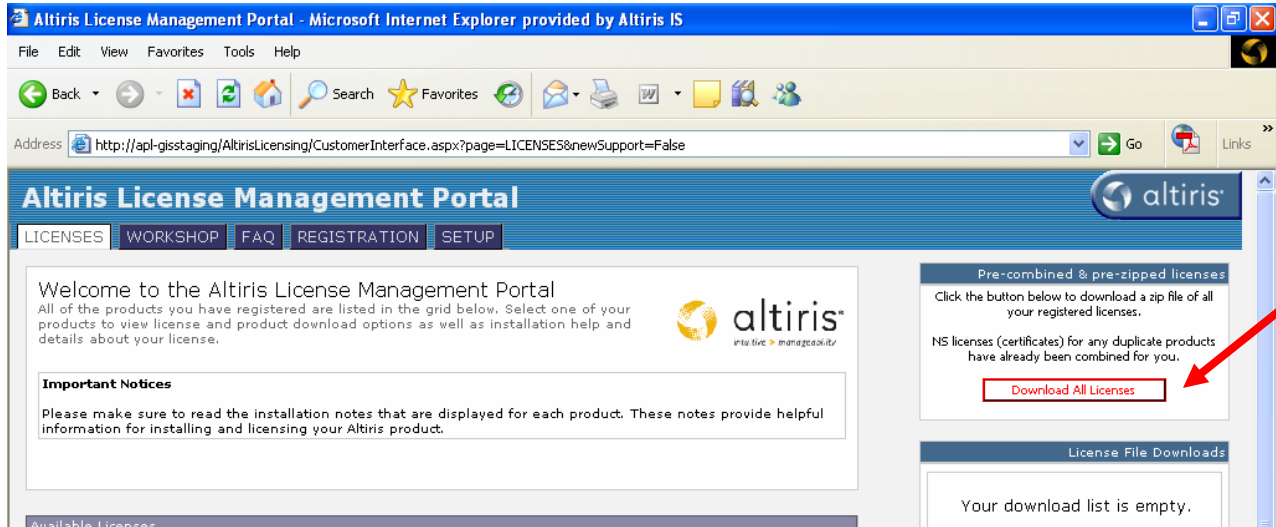


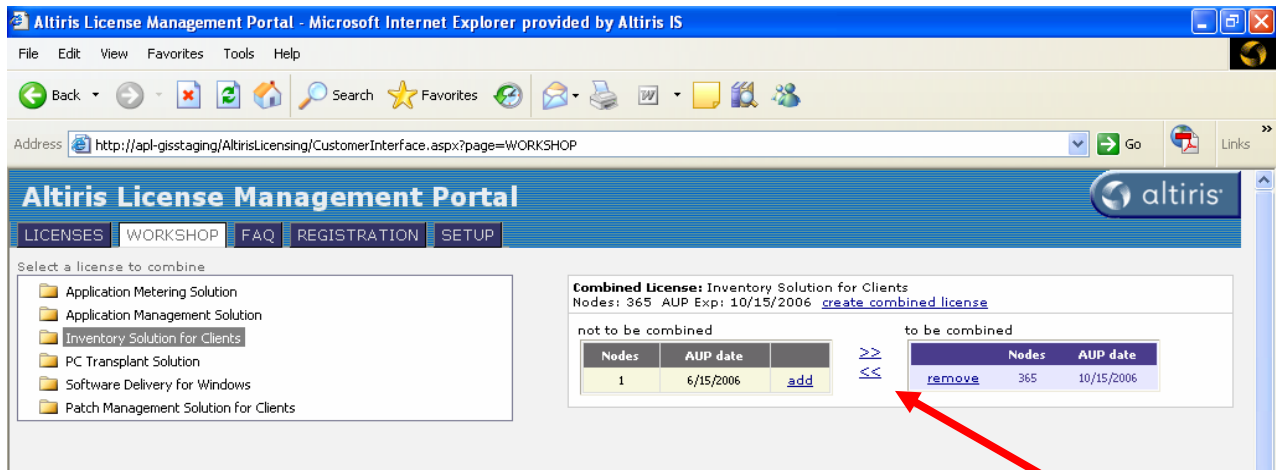
Combining Licenses through the License Management Portal

You can now combine Certificate license keys (Notification Server or NS) keys within the License Management Portal (LMP) one of two ways:

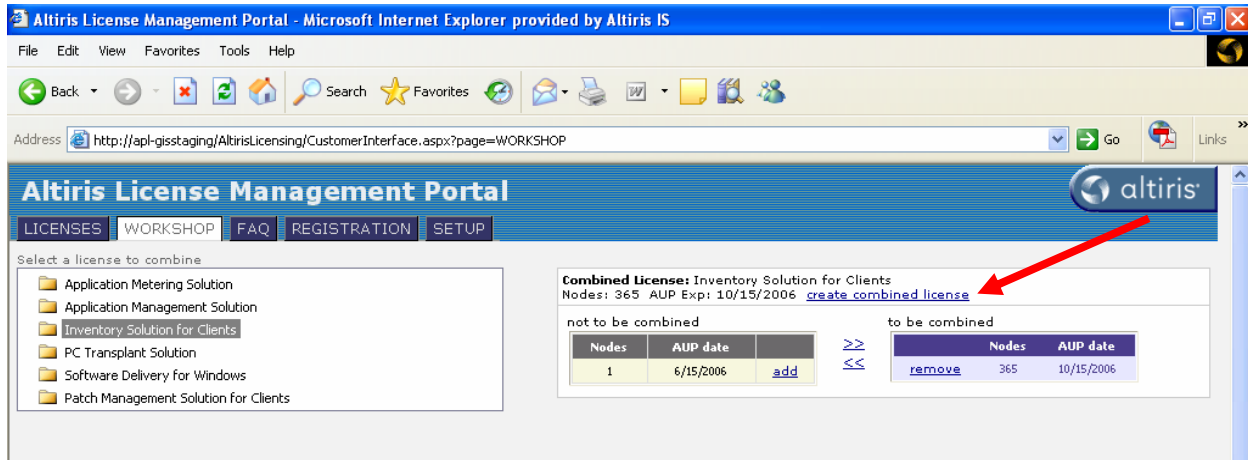
1) Combining all registered license keys. To do this, click on the 'Download All Licenses' button in the top right corner of the Licenses tab. This will combine all of the licenses that have been registered in the LMP into a ZIP file.



2) Combining some but not all registered license keys. This can be done in the Workshop tab. A list of all registered products that can be combined is presented on the left. By selecting a product, you will see how many licenses for that product are available to be combined. Simply add licenses by selecting the 'add' button for the desired license in the 'not to be combined' area or remove licenses by selecting the 'remove' button in the 'to be combined' area. You may also use the arrows (>> and <<) to select or deselect all the licenses.



Once you have the desired quantities listed in the 'to be combined' area, select 'create combined licenses' and the license will be combined into a ZIP file.



Troubleshooting

I selected the 'Download all Licenses' option but not all of my licenses were combined.

There are several reasons why this may have occurred:

- Licenses that have expired AUP will not be combined. You will need to contact a Sales Support Center representative to assist by calling 888.252.5551, option '1'.
- Only Certificate licenses (Notification Server or NS) will be combined. '.LIC' license files (like those used for Deployment Solution) will not be combined because these license file types are already stackable and will automatically combine themselves when installed.
- Evaluation licenses are not included in the license combination.
- Products which do not have either a license file or serial number are not included in the package. These products must be downloaded by selecting them from the 'available licenses' grid area (which will present the logged-in user with the available download option(s) and any notes on that product.

Is the AUP end date listed on my combined license my new AUP end date?

Unless you have previously co-terminated your AUP coverage, the AUP end date reflected in the combined license key may not necessarily be the 'true' AUP end date for all your licenses. The AUP date that is embedded in the new certificate is the lesser of all original dates. Additionally, if any of your licenses have expired AUP, you will not be able to combine the licenses in the LMP.

To co-terminate the AUP coverage of your licenses or to renew expired AUP coverage you can speak to an Altiris Sales Support Center representative by calling 888.252.5551, option '1'.

